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NEWS RELEASE

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PHEAA Implements Improvements to Financial Aid Website

PHEAA.org more user-friendly for Pennsylvania students and families

Harrisburg, PA (April 27, 2011) – The Pennsylvania Higher Education Assistance Agency (PHEAA) announced today numerous upgrades to the Agency's financial aid website, PHEAA.org. The free site offers comprehensive financial aid and college planning information, including access to all Pennsylvania-specific student aid programs.

PHEAA.org has improved and updated content organization and simplified site navigation making it easier for visitors to gain access to information.

"PHEAA's online identity is many times the first introduction that students and families have with the student aid process in Pennsylvania," said Representative William Adolph, PHEAA Board Chairman. "We continually evaluate our websites to ensure that our visitors have the easiest access to information and an overall positive experience."

A new Partner Access section is dedicated specifically for K-12 school counselors, schools, work-study Program employers and PHEAA's numerous community partners. A "Did You Know" section has been added to most pages, providing additional information on the page's topic. Contact information has been enhanced by adding phone numbers and email addresses directly to the pages regarding State Grants, work-study and other funding opportunities, making it easier for students to contact PHEAA with their questions.

"Most families have questions about applying for financial aid and the college-planning process in general," said Senator Wayne Fontana, PHEAA Vice Chairman. "Providing information online in the most user-friendly format is an ongoing goal of the Agency."

For the latest information on the higher education financial aid process, schedules for upcoming financial aid nights and FAFSA Completion Sessions, reminders of financial aid deadlines, and video clips offering tips and information pertaining to planning for higher education, students can join PHEAA on Facebook at www.facebook.com/pheaa.aid.

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State Senator

About PHEAA Created in 1963 by the Pennsylvania General Assembly, the Pennsylvania Higher Education Assistance Agency (PHEAA) has evolved into one of the nation's leading student aid organizations. Today, PHEAA is a national provider of student financial aid services, serving millions of students and thousands of schools through its loan guaranty, loan servicing, financial aid processing, outreach and other student aid programs.

PHEAA's earnings are used to support its public service mission and to pay its operating costs, including administration of the Pennsylvania State Grant and other state-funded student aid programs. PHEAA continues to devote its energy, resources and imagination to developing innovative ways to ease the financial burden of higher education for students, families, schools and taxpayers.

PHEAA conducts its student loan servicing activities nationally as FedLoan Servicing and American Education Services (AES)

About FedLoan Servicing Building on PHEAA's 45-plus years of student aid experience, FedLoan Servicing was established to support the U.S. Department of Education's ability to service student loans owned by the federal government. FedLoan Servicing is one of a limited number of organizations approved by the Department of Education to service these loans and is dedicated to supporting borrowers with easy and convenient ways to manage their student loans. For more information, visit www.MyFedLoan.org.

About AES American Education Services (AES) was created to guarantee and service a variety of Federal Family Education Loan Program (FFELP) and private student loan products for lending partners throughout the nation. AES is a national leader in providing quality customer service to millions of student loan borrowers through its highly-trained and experienced customer service representatives. For more information, visit www.aesSuccess.org.