

The Allegheny County Department of Human Services announces that the Pennsylvania Low-Income Home Energy Assistance Program (LIHEAP) will open its CRISIS centers on November 3, 2008, with a tentative closing date of March 31, 2009.

During the cold weather season, LIHEAP CRISIS provides assistance to low-income households experiencing heating emergencies, including service terminations, needed deliverable fuels – heating oil, propane and kerosene – and heating system and fuel line repairs and replacements.

In order to qualify for the LIHEAP CRISIS Program, an applicant must have an emergency situation and have a household income at or less than 150 percent of the federal poverty income level. For a family of two, this would represent an annual income of \$21,000. To be determined eligible for the program the applicant must provide a termination notice or letter from the utility company stating that the utility has been shut off, proof of social security numbers for **all** household members, and proof of gross income for a minimum of the last 90 days (more in some situations) for **all** household members.

To apply in person for the LIHEAP CRISIS Program, applicants should go to one of the following locations:

**DOWNTOWN PITTSBURGH**

Human Services Center  
One Smithfield Street - 1<sup>st</sup> Floor  
Pittsburgh, PA 15222

**BRADDOCK**

640 Braddock Avenue - 1<sup>st</sup> Floor  
Braddock, PA 15104

**NATRONA HEIGHTS**

Allegheny Valley Association of Churches  
1913 Freeport Road  
Natrona Heights, PA 15065

**MCKEESPORT**

345 5<sup>th</sup> Avenue  
McKeesport, PA 15132

For more information about the LIHEAP CRISIS Program, call the Allegheny County Department of Human Services **TOLL FREE** at **1-800-851-3838** or visit the Utility Assistance page on the DHS web site: [www.alleghenycounty.us/dhs/utility.aspx](http://www.alleghenycounty.us/dhs/utility.aspx) .